



LU Send works closely with the University's Office of Risk Management & the Global Security Team to care for the safety & well-being of our travelers. The following information details the steps taken by Liberty University to fulfill this commitment.

CONTACT US

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Before You Leave

All pertinent parties (listed above) monitor, discuss, and prayerfully consider relevant updates and information related to safety, security, risk considerations, health concerns, and more. The following sources are the means by which a comprehensive report of updates and applicable information is developed.

- U.S. State Department's Travel webpage
- Center for Disease Control and Prevention
- World Health Organization
- Alert Traveler updates, provided by LU's software partner Terra Dotta, who works in partnership with iJET
- Open-source Intel from the World Wide Web
- All travelers are required to fill out a Background Check.

- LU Send is in ongoing communication with trusted partner companies and nongovernmental organizations in country who provide trusted intel, updates, and resources.
- All travelers are enrolled in the State Department's Smart Traveler Enrollment Program.
- All travelers are provided with comprehensive travel & health insurance as part of their trip costs.

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Peace of Mind During Your Trip

You will be traveling with trained leaders from Liberty University, as well as trusted and experienced guides and bus drivers in country.

24/7 Emergency Line – LU Send provides you with a phone number that you can reach at any time, should you incur unforeseen challenges, travel delays, or emergencies.

In choosing to travel along with Liberty University, you will have the advantage of having the University behind you, should an unforeseen challenge or emergency arise.

The three points noted above will enable your leaders, guides, and drivers to be provided with the most up-to-date information and will equip them to make necessary decisions according to the situation at hand.

Your leaders will be traveling with all relevant information pertaining to the team and trip details (traveler information, airfare information, insurance information, etc.), ensuring that any questions or concerns that come up are handled appropriately and effectively.

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